

## Exit Survey

To be completed after speaking with a community member to record details of the interaction.

\* Required

Your Name and Organization \*

Your answer

Approximately how long did your interaction take? \*

- 0-5 minutes
- 6-15 minutes
- 16-30 minutes
- More than 30 minutes

What type of device is the community member using? \*

- Smartphone
- Tablet
- Laptop/Desktop
- No Device

What kind of issue did you help them with? \*

- Device Hardware (e.g. I need help turning on my smartphone)
- Home Connectivity (e.g. I need help finding an Internet Service Provider)
- Digital Skills (e.g. I need to get into my email)
- Research (e.g. I need help finding information about my neighborhood)
- Other:

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Were you able to resolve their issue? \*

- Yes
- Yes, but we scheduled a follow-up call
- No
- Other:

If not, describe the problem

Your answer

Other thoughts? Stories of impact you'd like to share?

Your answer

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