Exit Survey

To be completed after speaking with a community member to record details of the interaction.

* Required

______________________________________________________________________________________

Your Name and Organization *
Your answer

Approximately how long did your interaction take? *
- 0-5 minutes
- 6-15 minutes
- 16-30 minutes
- More than 30 minutes

What type of device is the community member using? *
- Smartphone
- Tablet
- Laptop/Desktop
- No Device

What kind of issue did you help them with? *
- Device Hardware (e.g. I need help turning on my smartphone)
- Home Connectivity (e.g. I need help finding an Internet Service Provider)
- Digital Skills (e.g. I need to get into my email)
- Research (e.g. I need help finding information about my neighborhood)
- Other:

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Were you able to resolve their issue? *
- Yes
- Yes, but we scheduled a follow-up call
- No
- Other:

If not, describe the problem
Your answer

Other thoughts? Stories of impact you'd like to share?
Your answer