

Source: 2017 American Community Survey 1-Year Estimates, Table B28002

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Using data from the 2017 American Community Survey (ACS), released in September 2018 by the U.S. Census Bureau, NDIA ranked all 191 U.S. cities with more than 50,000 households by the percentage of each city's households that lack home Internet connections of any kind.

Note that this data is not an indication of the availability of home broadband service, but rather of the extent to which households are actually connected to it.

The Census category "households with no Internet access" excludes all types of home Internet subscription -- not only wireline (cable, fiber optic, DSL) but also satellite, 3G and 4G wireless services, and even dial-up modems. It also excludes "Internet access without a subscription".

| Worst-Connected Rank | City, State           | Total households | Number of Households with No Internet Access | Percentage of Households with No Internet Access |
|----------------------|-----------------------|------------------|--|--|
| 1                    | Laredo, TX            | 70,522           | 22,767                                       | 32.3%  |
| 2                    | Brownsville, TX       | 52,138           | 16,105                                       | 30.9%  |
| 3                    | Hialeah, FL           | 77,399           | 23,208                                       | 30.0%  |
| 4                    | Detroit, MI           | 264,360          | 71,372                                       | 27.0%  |
| 5                    | Cleveland, OH         | 171,717          | 45,652                                       | 26.6%  |
| 6                    | Memphis, TN           | 246,518          | 61,608                                       | 25.0%  |
| 7                    | Miami, FL             | 170,005          | 42,208                                       | 24.8%  |
| 8                    | Philadelphia, PA      | 606,142          | 147,627                                      | 24.4%  |
| 9                    | Newark, NJ            | 98,678           | 24,024                                       | 24.3%  |
| 10                   | Syracuse, NY          | 54,062           | 13,031                                       | 24.1%  |
| 11                   | Chattanooga, TN       | 75,985           | 17,887                                       | 23.5%  |
| 12                   | Springfield, MA       | 57,158           | 13,455                                       | 23.5%  |
| 13                   | Milwaukee, WI         | 228,054          | 52,860                                       | 23.2%  |
| 14                   | New Orleans, LA       | 154,560          | 34,896                                       | 22.6%  |
| 15                   | Shreveport, LA        | 74,614           | 16,807                                       | 22.5%  |
| 16                   | Birmingham, AL        | 90,186           | 19,314                                       | 21.4%  |
| 17                   | Mobile, AL            | 78,145           | 16,443                                       | 21.0%  |
| 18                   | Macon-Bibb County, GA | 56,151           | 11,803                                       | 21.0%  |
| 19                   | Richmond, VA          | 87,401           | 18,035                                       | 20.6%  |
| 20                   | Dayton, OH            | 57,649           | 11,798                                       | 20.5%  |
| 21                   | Rochester, NY         | 90,303           | 18,418                                       | 20.4%  |
| 22                   | Topeka, KS            | 54,707           | 11,088                                       | 20.3%  |
| 23                   | KS City, KS           | 56,677           | 11,361                                       | 20.0%  |
| 24                   | Baltimore, MD         | 240,280          | 48,124                                       | 20.0%  |
| 25                   | Montgomery, AL        | 78,217           | 14,745                                       | 18.9%  |