



City of Chattanooga
Mayor Andy Berke



Hamilton County
Mayor Jim Coppinger

August 15, 2018

Dear Community Leaders,

Like all cities, Chattanooga faces a major digital divide characterized by a disparity in technical literacy, hardware adoption, and Internet access among its citizens based on income, race, and age. It's virtually impossible to compete in today's world unless you can go online, so we must continue the work to make computers and online resources more accessible to all our community. Affordable access to Internet, adequate devices, and education on how to maximize each, helps bridge a divide for our low-income residents. Digital inclusion efforts not only provide vital technology training, but also help our youth keep up with their peers in school, individuals search for jobs, families improve household budgets, and give all community members access to healthcare and financial resources.

As we look to move our community forward, we would love to know your organization's experience with the digital divide and what possible tools or programs are being used to combat these issues. Please take a moment to fill out a survey to help us improve resources for our community.

Thank you,

Mayor Andy Berke
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