

## United Way of Utah County

The following is a list of leaders and key resources involved at United Way of Utah County that provides digital inclusion programming services and support. The resources are also identified in the MOU between Provo City and United Way to provide digital inclusion services & staffing for Provo City.

### **Catherine Draper**

Digital Inclusion Grants and Partnership VISTA  
801-691-5361

[catherined@unitedwayuc.org](mailto:catherined@unitedwayuc.org)

158 N 100 W Provo, Utah 84604

**Digital Inclusion Role(s):** See additional VAD document which highlights Catherine's dedicated staff role in providing digital inclusion services.

### **Jazmyn Marshall**

Digital Inclusion Volunteer and Expansion VISTA  
801-691-5375

[jazmynm@unitedwayuc.org](mailto:jazmynm@unitedwayuc.org)

158 N 100 W Provo, Utah 84604

**Digital Inclusion Role(s):** See additional VAD document which highlights Jazmyn's dedicated staff role in providing digital inclusion services.

## Provo City

The following is a list of leaders and key resources involved at the Local Government Level to provide digital inclusion programming services and support.

### **Wayne Parker**

Chief Administrative Officer

[wparker@provo.utah.gov](mailto:wparker@provo.utah.gov)

351 W Center St. Provo, Utah 84603

**Digital Inclusion Role(s):** Administrative oversight and support for city digital inclusion efforts. Wayne led the effort to address digital inclusion in Provo in the Provo Accelerated project several years ago. He has attended several national conferences for community broadband and digital inclusion and equity. He led the Google Fiber effort at creating 25 Community Connections sites in Provo with an emphasis on serving underserved populations. He has also worked with the United Way of Utah County in establishing and supporting the digital inclusion fellows program.

### **Dixon Holmes**

Assistant Chief Administrative Officer

[dixonh@provo.utah.gov](mailto:dixonh@provo.utah.gov)

351 W Center St. Provo, Utah 84603

**Digital Inclusion Role(s):** Dixon currently serves as the Provo City Mayors Office Appointee for Digital Inclusion. Most recently Dixon has been involved with the startup/early stage business community connecting resources such as high-speed digital access to local property owners who in turn provide co-working and below market office space to entrepreneurs and business

students. He has attended several national conferences for community broadband, digital inclusion, business development and the gig-economy. At the grass roots level, Dixon assisted in the door to door campaign to bring connectivity and access to lower income neighborhoods and the elderly. He has also facilitated and participated with the Provo Accelerated project, again working with the local business and startup community on visioning and future of the gig-economy.

## **Joshua Ihrig**

Division Director – Information Systems

(801) 852-6551

[jihrig@provo.utah.gov](mailto:jihrig@provo.utah.gov)

351 W Center St. Provo, Utah 84603

**Digital Inclusion Role(s):** Joshua is the head of information systems for Provo City. He currently serves on the Provo City Digital Inclusion Advisory Group and has recently been tasked to take over as the Advisory Group Chair. Joshua has served in the Provo community for over six years to reduce the digital divide and was recognized as the 2019 Up and Coming Digital Equity Champion by Utah Communities Connect. He was a member of the team that brought Google Fiber to Provo which a) increased access for all residents to high speed services, b) reduced prices for competitive broadband offerings, and c) opened new low cost and even some free broadband services for Provo residents. Most recently, Joshua implemented and oversees a Municipal computer donation program that identifies old but refurbishable computers and delivers them into the hands of our community partners in support of Provo City digital inclusion programming such as United Way's Adopt a Computer.

## **Carla Gordon**

Assistant Director of Library Operations

[carlag@provolibrary.org](mailto:carlag@provolibrary.org)

**Digital Inclusion Role(s):** Carla has managed the Adult and Teen Services department of the library for over thirteen years. In that capacity she has been responsible for the online resources, educational programming for adults and teens, and technology available to our patrons. She helped establish computer classes with curriculum provided by the Gates Foundation along with a computer lab that served the community for many years. Currently she coordinates with United Way Digital Inclusion VISTAs to provide a Computer Help Lab for six hours each week which is available to help anyone with technology needs. She and other library employees work to help anyone who enters the library gain access to the internet, computers, and technology that will help them navigate an increasingly digital world.

## **Alicia Christensen**

Community Programs Supervisor

[achristensen@provo.org](mailto:achristensen@provo.org)

**Digital Inclusion Role(s):** Alicia is the Programs Supervisor for youth, adult and senior programming housed at the Provo Recreation Center. She oversees the senior computer lab which is open for senior use Monday-Friday from 8-3pm, as well as computer classes. Classes include access to computers and the internet and are focused on a variety of topics ranging from how to use your smartphone/tablet, to cyber security and introductory and intermediate classes. We also offer open computer lab time where seniors can come in and get one-on-one assistance with their technology needs.

## **Brian Yazzie**

Provo City School District

[briany@provo.edu](mailto:briany@provo.edu)

**Digital Inclusion Role(s):** Over 28 years, Mr. Brian Yazzie has devoted his professional career working and advocating on behalf of underserved children and families. Mr. Yazzie is the Diversity & Equity Coordinator for the Provo City School District and works directly with all families across the district advocating diversity & equity. The district has 6 advisory committees representing our families of color and our LGBTQ+ community. These committees work in partnership identifying the needs of their children and provide guidance to the district on how to better serve our students. The district also has a Diversity & Equity Council that represents many people across the city that provides understanding of the unique challenges for families but also provides recommendations to the district on how to better meet the needs of families and students.