### VISTA Assignment Description (VAD)

**AmeriCorps VISTA:** Jazmyn M Marshall

**Member ID:** 1483025  
**Effective Dates:** 09/03/2019 - 09/01/2020

**Title:** UWUC Digital Inclusion Outreach and Expansion

**Sponsoring Organization:** United Way of Utah County

**Project Name:** Volunteer Empowerment Project

**Project Number:** 07VSPUT008

**Project Period:** 05/12/2019 - 11/07/2020

**Site Name (if applicable):**

**Focus Area(s)**

- **Primary:** Education
- **Secondary:** Economic Opportunity

### VISTA Assignment Objectives and Member Activities

**Goal of the Project:** Improve access to digital literacy education and computers/devices to low-income families in Utah Valley through partnership building and curriculum development.

**Objective of the Assignment** *(Period of Performance: August 2019-August 2020)*

Increase access to technology and equipment for low-income population.

- **Member Activity:** 1. Identify new partners that can donate technology equipment and strengthen existing partnerships. 2. Expand client marketing efforts for the Adopt-a-Computer program to increase the number of participants receiving computers each month. 3. Identify additional strategies to promote technology access for low-income population.

**Objective of the Assignment** *(Period of Performance: August 2019-August 2020)*

Increase computer skill training through developing community partnerships.

- **Member Activity:** 1. Work with existing partners to improve computer skill training curriculum in order to better meet the needs of clients and align with best practices. 2. Create partnerships with other nonprofit agencies and organizations to increase access to computer skill training for their clients. 3. Recruit volunteers and patrons to participate in computer skill training. 4. Develop training curricula for volunteers.

**Objective of the Assignment** *(Period of Performance: August 2019-August 2020)*

Revise and expand existing computer help labs.

- **Member Activity:** 1. Evaluate the effectiveness of current computer help lab model. 2. Develop program strategies to improve consistency of teaching and learning experiences in each computer help lab. 3. Refine the volunteer on-boarding process and develop an end-of-service procedure for volunteers. 4. Determine potential future partners to host new computer help labs.
**Objective of the Assignment** *(Period of Performance: August 2019-August 2020)*
Expand digital inclusion offerings to more rural and south county areas.

**Member Activity:**
1. Identify potential community partners in less-connected areas.
2. Identify ways of reaching with population in less-connected areas.
3. Determine possible solutions for low-cost internet access in areas where Google Fiber is unavailable.
4. Pilot a computer training program in chosen area.
5. Refine the computer training program based on results of pilot.

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**Objective of the Assignment** *(Period of Performance: August 2019-August 2020)*
Coordinate Digital Inclusion events to promote digital equity.

**Member Activity:**
1. Develop community event strategy to promote digital inclusion.
2. Work with community partners to plan activities for Digital Inclusion Week in October.
3. Run Disconnected digital inclusion simulation to increase public awareness of the issue.
4. Organize the 2nd annual Fix-It Clinic event.