

Stakeholder Meeting

Invite:

- Josh with Provo City
- Jake with Google Fiber
- Dave with Intuitive IT
- Someone from Provo Adult Education or from the Library (they are our patron base)

Purpose:

- Let them know the work we have been doing so far. Introduce the different layers to what we are doing.
- Show what the Computer Help Labs are
- How can we make this the most effective to meet the needs of our community members?
 - o Access to class
 - o More out of the class
 - o Topics?
 - Career development
 - Social connection to family (seniors)
 - Austin, Texas has programs split into four different sections (for all, for seniors, for people experiencing homelessness, for Spanish speakers)
 - General help
 - o Time
 - o Outreach to our community members.

(Provide a lunch for this experience)

Thank you for coming today

- Introductions

Digital Inclusion

- Very, very briefly- elevator pitch
- Go over what we have done so far (once again very brief)

Need your help as some key stakeholders in the community

- Want these changes to be such that they can keep going after our time at United Way of Utah County. We want to make sustainable what we have so far and then expand those services. Noticing our Computer Help Labs not as high impact as we would like.
 - o Not as used
 - o Not as focused on addressing a long-term issue
 - o What can be done?
 - Getting to location
 - More out of class
 - Topics?
 - Career development
 - Social connection to family (seniors)

- Austin, Texas has programs split into four different sections (for all, for seniors, for people experiencing homelessness, for Spanish speakers)
- General help
- Time
- Outreach to our community members.
- What things would you like to see happen in your sphere with digital inclusion?

Thank you for spending you time with us. We will keep you up to date on what we continue to do. (Group email?) Please, send us any ideas that come to you later.