

The survey is set to close this weekend and we have far exceeded our expectations by receiving more than 8,000 responses from residents that reflect the demographics of San Antonio. We are trying to capture feedback around three areas: their access to internet, their access to devices, and their level of comfort with technology. We are also hoping to capture barriers or constraints to their access. The responses will be analyzed and aggregated to set a baseline of the digital divide in San Antonio. The baseline will help create an understanding of our current status and help inform a future digital inclusion strategic plan. The final report will have the analyzed data along with “report cards” for each of our 10 Council Districts to help aid in the conversation of equity once we start implementing strategies. Those with the “lower grades” will get more resources. We are also planning to have an economic impact assessment to quantify the benefits of investing in digital inclusion work in San Antonio it will help ensure we are approaching this in a holistic manner it will also help aid the conversation of working collaboratively as it will benefit all industries to connect our residents: education, workforce development, health, and economic development.