

**Please take a few moments to complete this brief follow-up survey about your experience with the TGH CHA program and how it has affected your life. Thanks for participating!**

\* 1. First Name

\* 2. Last Name

\* 3. Date of Birth

MM/DD/YYYY

\* 4. Email Used Most Frequently

\* 5. What type of TGH CHA program did you take?

- School
- Community
- Early Childhood
- HCDE Teacher Edition
- Small Business
- Early Learning Provider

\* 6. How has your confidence in using the Internet changed because of your TGH course?

- I feel more confident
- I feel the same level of confidence
- I feel less confident

**\* 7. Internet Access**

(This does not include Internet access you borrow from a neighbor or access only through your phone.)

- I had Internet access at home before I took the TGH CHA class.
- I signed up for one of the low-cost home Internet options via TGH CHA.
- I still plan to get Internet access at home at some point.
- I do not plan to get Internet access at home.
- Other (please provide more info)

**\* 8. What type of Internet connection do you have at home?**

(This does not include Internet access you borrow from a neighbor or access only through your phone.)

- None, I don't have any access to Internet at home.
- I ONLY use a mobile data plan on my cell phone
- AT&T Access
- AT&T U-verse (DSL)
- Comcast/Xfinity (full price)
- Comcast Internet Essentials
- EPB NetBridge (reduced price plan)
- EPB Fiber (regular price)
- PCs for People/Mobile Beacon
- Provided (HUD/Public Housing)
- Other (please specify)

**9. If you have a mobile phone data plan, which service do you use?**

If you do not have a mobile data plan, please skip this question and leave it blank.

- AT&T
- Cricket
- Sprint
- T-Mobile
- Verizon
- Other
- I don't know

**\* 10. Have you used the Internet for any of the following since graduating from TGH CHA?**

(Check all that apply.)

- Communicating with others (emailing, chatting, etc.)
- Financial management (such as Mint.com, etc.)
- Doing schoolwork
- Accessing online educational tools and resources
- Accessing government resources
- Paying bills
- Finding information on health & wellness
- Job resources
- I haven't used my device for any of these options.

Other (please specify)

**\* 11. Have you recommended TGH to others?**

- Yes
- No

**12. Any recommendations on how we can improve TGH CHA?**

**13. Anything else you would like to share with the TGH CHA staff about how the program has affected you/your family?**