

Internet Access At Home

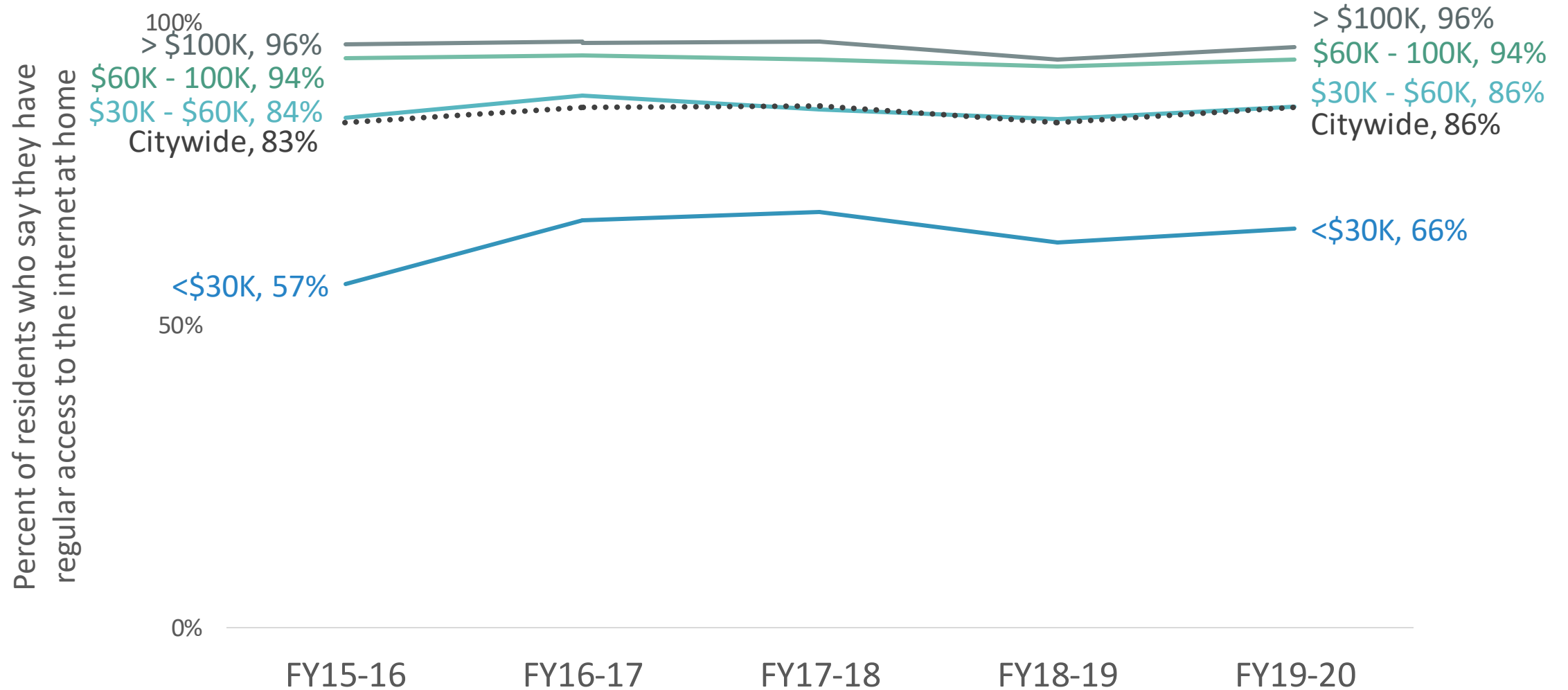
Kansas City, Missouri Resident Survey

June 2020

Summary of Results

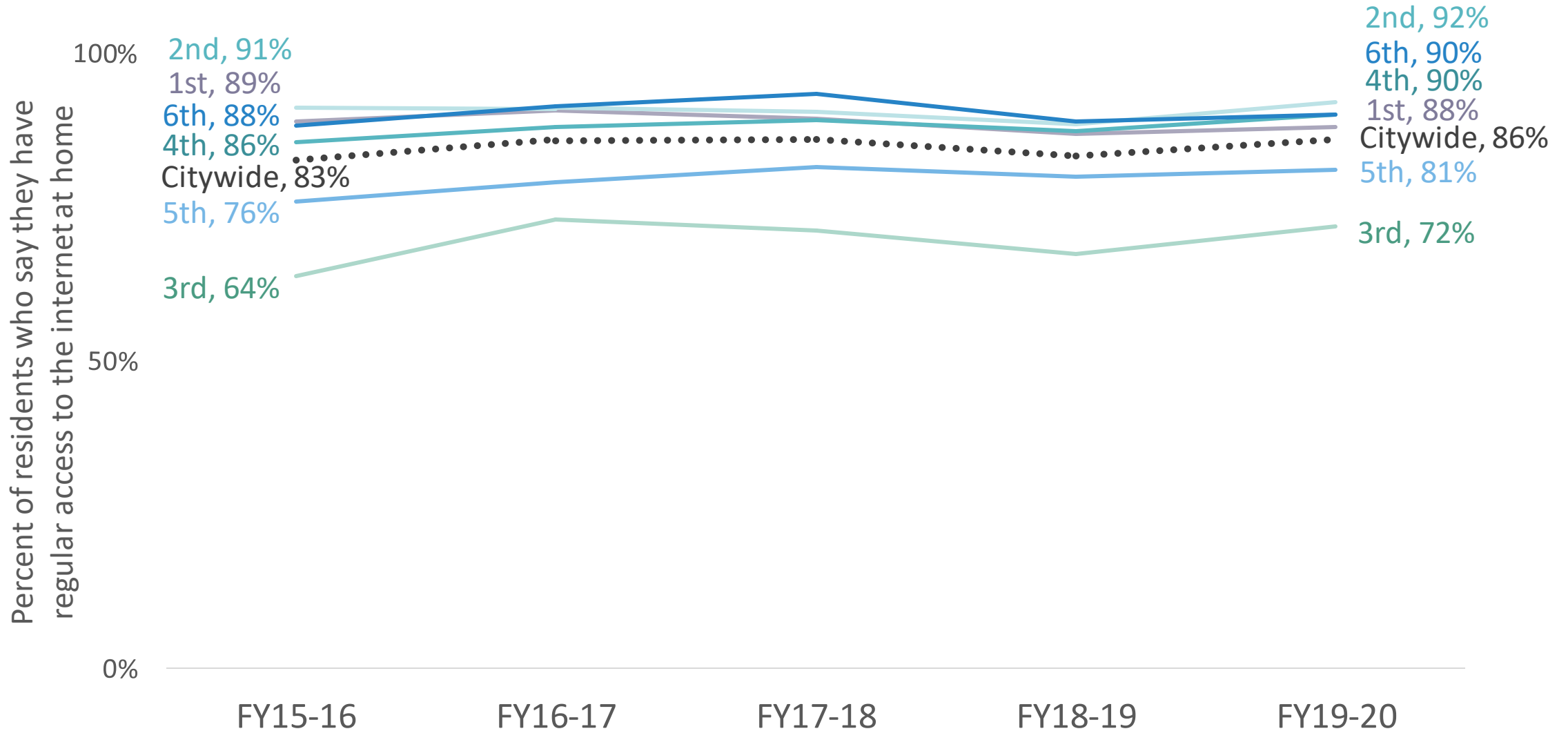
- KCMO's annual resident survey (n = > 4,000) asks respondents if they have regular access to the internet at home. This analysis shows the results of this question broken down across demographic groups.
- Findings:
 - Overall, **internet access has increased** in the last 5 years (from 83% to 86%)
 - Most of this increase has been due to **increases in internet access for groups with lower levels of access**
 - Despite these increases, **significant disparities in internet access persist**:
 - Geographically, for the **3rd and 5th Districts**
 - By income, for the **lowest household income group (< \$30,000)**
 - By race, for **Black/African-American and American Indian/Eskimo residents**
 - Disparity in internet access between the lowest and highest household income persist even when controlling for geographic areas and race

Regular access to the internet at home by household income level, over time



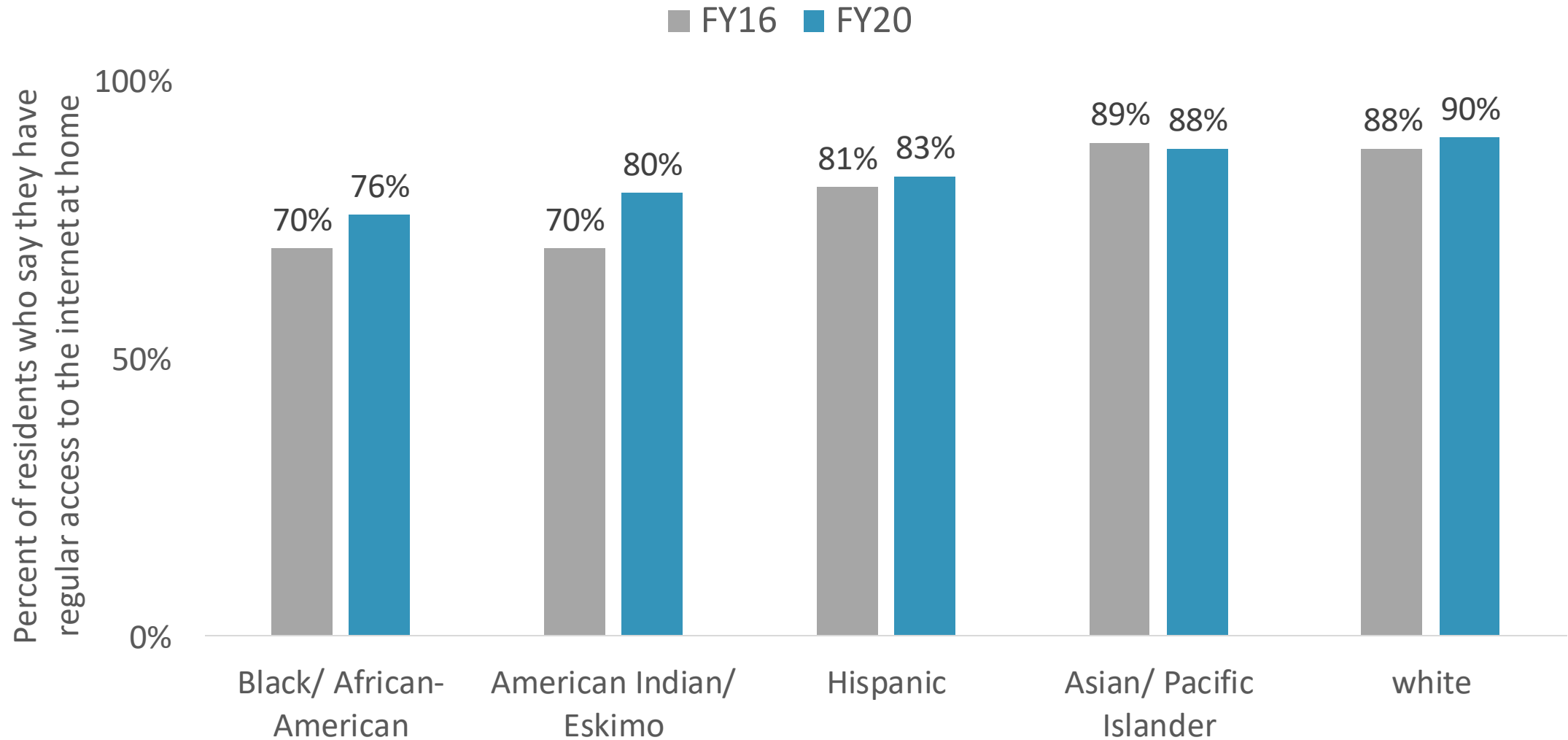
Source: KCMO Resident Survey, FY16 to FY20

Regular access to the internet at home by Council District, over time



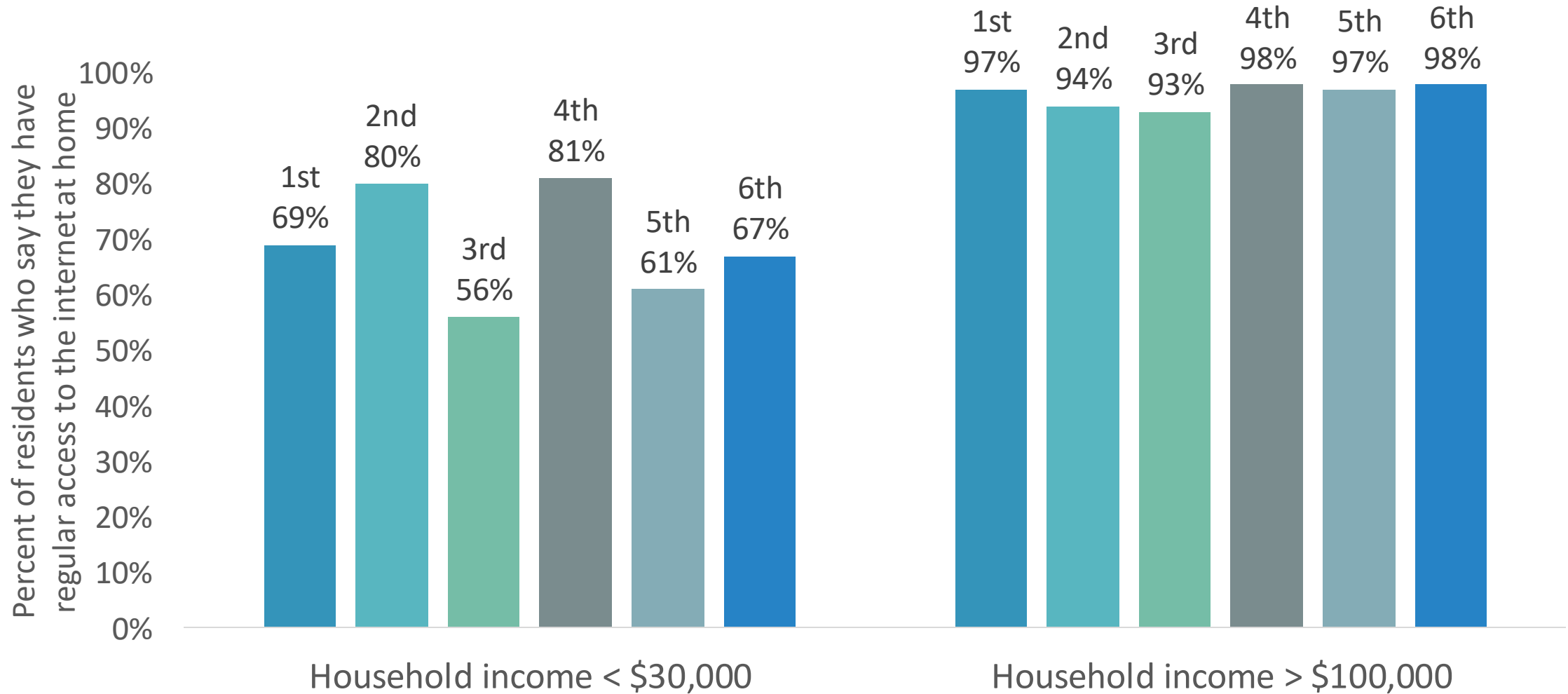
Source: KCMO Resident Survey, FY16 to FY20

Regular access to the internet at home by race/ethnicity

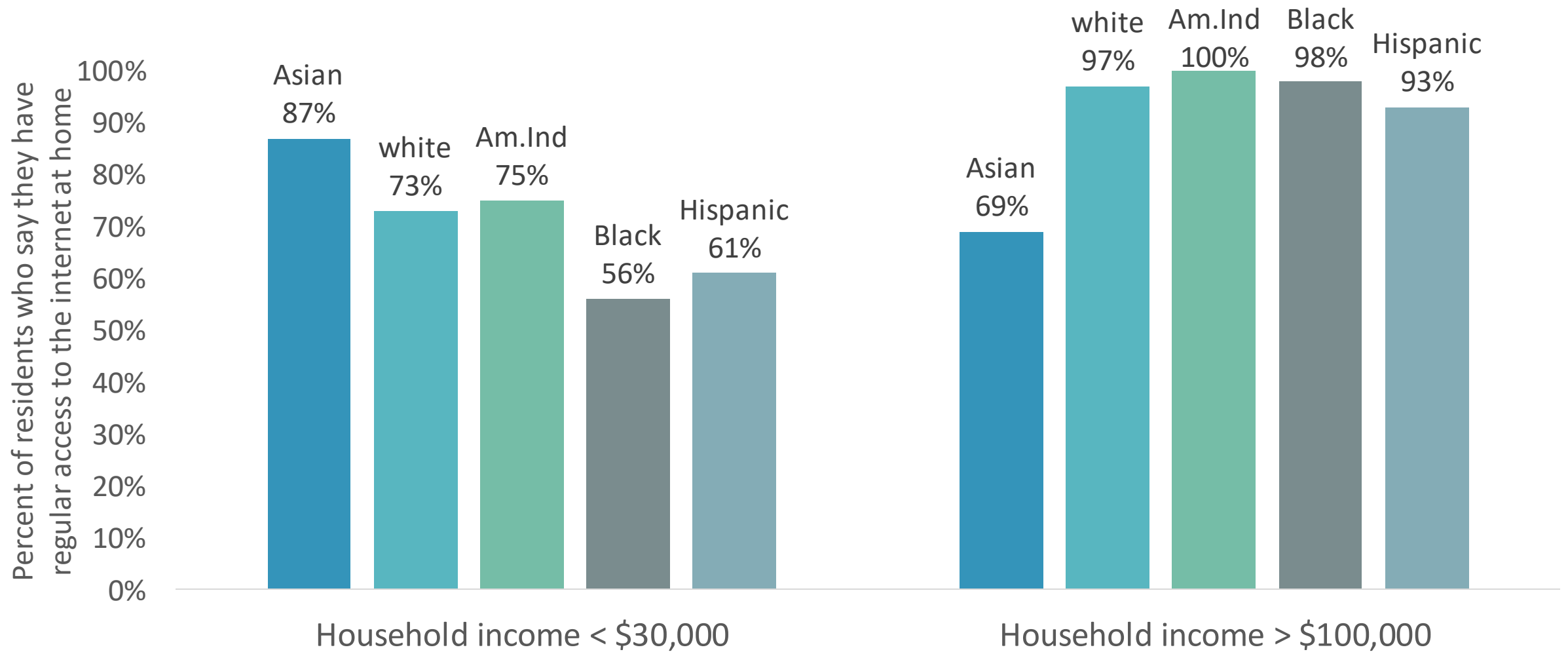


Source: KCMO Resident Survey, FY 2019-20

Regular access to the internet at home by Council District and household income level (lowest/highest)



Regular access to the internet at home by race/ethnicity and household income level (lowest/highest)



Source: KCMO Resident Survey, FY 2019-20

Regular access to internet by tenure and dwelling type

