No-Cost Home WiFi: HCS EdConnect, Powered by EPB

What is HCS EdConnect? HCS EdConnect provides students at Hamilton County Schools with lightning-fast, 100 Mbps+ home WiFi from EPB, along with all setup equipment, at no charge to your family.

Am I Eligible? If your family is enrolled in Free or Reduced Lunch, attends a CEP school or receives SNAP benefits, you’re eligible for the program.

What do I do next? You can reach out directly to your child’s school to sign up! Be on the lookout for an e-mail, text, or a call from your child’s school, as well, which will offer other easy ways to enroll.

Is this real? Is it really at no cost for my family? Yes! Every student must be able to learn from home, and community organizations have made an investment to cover the costs of this program for the next ten years.

Learn More at EdConnect.org
Sign Up for HCS EdConnect: Have you completed the following?

☐ Called my child’s school — or filled out a survey from my child’s school — to sign up for the program.

☐ Called EPB at (423) 648-1372 to schedule installation. Follow the prompts for “Fiber,” and choose “Existing” if you are already an EPB Fiber Optics customer, or else select “New Service.”

If you are having any issues registering for the program, you should call your child’s school for help. Please also contact your school if your apartment complex does not allow EPB service, or if you cannot receive EPB service at your home.

If you have technical issues or questions, EPB is there for you with 24/7 customer service at (423) 648-1372.

And if you have any questions about remote learning tools, call the HCS tech hotline at (423) 493-0350. Learn more at EdConnect.org.