

Digital Navigators: Tips for Helping with ACP Enrollment

- Discuss household priorities. For example:
 - For cost, consider stacking with a low-cost offer
 - For mobility, consider hotspots
 - For speed, consider applying ACP discount to higher speed plans at higher cost
 - For a device, select a provider that offers devices (can change providers later)
- Approach ISPs armed with knowledge. Persistence and follow-up may be required.
- Create a teaching moment when preparing documentation.
- Keep your own list of most common local ISPs and low-cost plans on hand

Who qualifies?

Qualifying programs include:

SNAP / Food Stamps	Medicaid
Federal Housing Assistance	SSI
WIC	Lifeline
Veterans Pension/Survivor	Free/Reduced Lunch
Current Year Pell Grant	Some Tribal Assistance Programs

Income qualification, at or below: *(not including AK & HI, which have higher threshold)*

Household Size	Household Income
1	\$27,180
2	\$36,620
3	\$46,060
4	\$55,500
5	\$64,940
For each add'l person, add:	(\$9,440)

Current as of July 2022. Check for most up-to-date info at <https://acpbenefit.org/do-i-qualify/>

Where to start:

- For Lifeline customers and those who already have a home internet subscription, contact internet service provider.
- For others, start with the National Verifier or acpbenefit.org

More information:

- <https://acpbenefit.org/>
- <https://www.fcc.gov/acp-consumer-outreach-toolkit>
- <https://www.fcc.gov/affordable-connectivity-program-providers>
- <https://www.digitalinclusion.org/policy/affordable-connectivity-program/>
- <https://www.digitalinclusion.org/free-low-cost-internet-plans/>