

The City of San Diego began the SD Access 4 All program with a \$500,000 budget in Fiscal Years 2021 and 2022 and will increase that budget to over \$2 million in Fiscal Year 2023 (July 1, 2022, to June 30, 2023).

The City of San Diego launched a digital literacy training program in September 2021 called the "Access 4 All Tech Express," a partnership with the San Diego Futures Foundation. This mobile digital literacy program offers free in-person classes for any San Diegan who wants to learn how to use a computer and better navigate the internet. The "Tech Express" - which provides laptops - visits libraries, recreation centers, community centers and senior-living facilities to conduct classes. Courses - which include "How to Use Zoom," "Mouse & Typing Skills," "Internet Safety," and "How to Use a Smartphone/Laptop" - are open to people of all skill levels. The program will continue to be funded in Fiscal Year 2023. The program is designed to serve 110 residents weekly and will expand to support to 220 residents in 2023.

Online calendar of classes: <https://sdfutures.org/digital-literacy/>

The City of San Diego hired a local community outreach organization - Pillars of the Community - to help eligible households take advantage of a new federal benefits to lower the cost of broadband internet service during the pandemic. Conducted outreach to 5,000 households.

In addition, the City recently partnered with the San Diego Association of Governments on a new "Get Connected" advertising campaign to urge San Diegans to call 211 and get help applying for broadband benefits. Website: <https://getconnected.sandag.org/>

The City partners with the San Diego Futures Foundation to refurbish end-of-life computers utilized by City government and provide them at low cost to low-income households.

In addition, the City partners with Computers 2 Kids to encourage local businesses to contribute their end-of-life computers so they can be refurbished and provided to low-income families. As one of 10 cities participating in this pilot project, the partnership will enable 2,000 computers to be distributed to low-income residents over two years.

As a recipient of federal Emergency Connectivity Funding, the City's Public Libraries also offer 2,000 Chromebooks for check out at branches across the City. This number will increase to 4,000 in Fiscal Year 2023 (begins July 1, 2022).